

# Fact Sheet

## Gold Senior/Pensioner Opal card

- The Gold Senior/Pensioner Opal card is available from Monday November 3, 2014.
- Customers can either use a Gold Opal card to travel on public transport, or keep purchasing the paper Pensioner Excursion Ticket (PET) if they wish.
- The paper Pensioner Excursion Ticket (PET) will continue to be available on Monday November 3, and well into the future.
- The Gold Senior/Pensioner Opal card is available for NSW Seniors, Pensioner Concession card holders and NSW War Widows.
- Gold Senior/Pensioner Opal customers won't pay more than \$2.50 a day.
- Gold Senior/Pensioner Opal customers can even pay less than \$2.50 a day, depending on where they travel. For example some bus trips cost \$1.05.
- Customers do not need a credit card or the internet to get a Gold Senior/Pensioner Opal card.
- Call **13 67 25 (13 OPAL)** and a customer service operator will assist.
- Or customers can visit the Opal website at **[www.opal.com.au](http://www.opal.com.au)** – it takes only minutes to apply, and then it takes about one week for the card to be mailed out to the customer's home.
- Opal information kiosks will also be located at shopping centres and some CBD train stations in coming weeks to assist those wanting a card.
- Customers can spend as little as \$2.50 cash to top up their card at Opal retailers. Machines at stations will also be part of the Opal rollout.
- More than 1,400 Opal retail stores can be found at or close to major public transport stations and interchanges.
- There is also an easy-to-use map at **[www.retailers.opal.com.au](http://www.retailers.opal.com.au)** or customers can call the Opal Customer Care line.
- Customers can set their Opal card to auto top up if they wish, by linking their Opal card to a credit or debit card, just like having an e-tag in their pocket.
- Customers who travel more than 8 paid journeys in a week will get free trips after that for the rest of the week.

## How Opal is more convenient and provides more benefits than a paper Pensioner Excursion Ticket

	Pensioner Excursion Ticket	Gold Senior/Pensioner Opal card
\$2.50 for unlimited travel*	✓	✓
Offers fares less than \$2.50	✗	✓
Choice to top-up card automatically	✗	✓
Reusable	✗	✓
Never have to queue up for a ticket again	✗	✓
Transfer or refund value if lost or stolen	✗	✓
Replace if lost or stolen	✗	✓
Earn free travel with regular travel during one week	✗	✓

\*Excludes the Sydney airport station access fee

Opal Fares (distance)	Gold Senior/Pensioner Opal fares	Gold Senior/Pensioner Opal off-peak fares
Bus 1 (0 - 3 km)	\$1.05	-
Bus 2 (3 - 8 km)	\$1.75	-
Bus 3 (more than 8km)	\$2.25	-
Ferry any distance	\$2.50	-
Train 1 (0-10km)	\$1.65	\$1.15
Train 2 (0-10km)	\$2.05	\$1.43
Train 3 (0-10km)	\$2.35	\$1.64
Train 4 (0-10km)	\$2.50	\$2.20
Train 5 (0-10km)	\$2.50	\$2.50



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